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PowerFlex 525 StartUp Wizard: An error occurred while launching the selected wizard

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Summary

PowerFlex 525 StartUp Wizard: An error occurred while launching the selected wizard

Question

- Why do I get error message "An error occurred while launching the selected wizard. Failed to convert parameter 43 engineering value -10.00 to an internal value!" when trying to autotune or direction

test after I set the minimum frequency in DriveExecutive or Connected Components Workbench (CCW) software?

- Why do I get error message "An error occurred while launching the selected wizard. Failed to convert parameter 43 engineering value -5.00 to an internal value!" when trying to launch the StartUp Wizard?

Environment

- PowerFlex 525 drive
- Connected Components Workbench (CCW) software
- DriveExecutive software

Answer

This is a known issue in the DriveExecutive and CCW software.

If you are getting this error when autotuning or performing a direction test, the workaround is to do the Autotune and/or Direction test first, then setup the minimum frequency later.

If you are getting this error when launching the StartUp Wizard:

1. set parameter **P043 [Minimum Frequency]** to **0**;
2. change the selected direction from reverse to forward toggling the **Reverse** key on the keypad.
3. If that doesn't solve, perform a reset by setting **parameter P053 [Reset to default] = 1 [Param Reset] or 2 [Factory Reset]**.

Was this answer helpful?

Yes

No

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